## Mac go

## Mac Blu-ray Player

User's Guide

For Mac OS X



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## Welcome to Macgo Mac Blu-ray Player

Want to play Blu-ray movies? Mac Blu-ray Player makes it easy.

## 1. What is Macgo Mac Blu-ray Player

Macgo Mac Blu-ray Player is the first Blu-ray player software for Apple Mac, which can successfully play Blu-ray Disc, Blu-ray Menu, ISO files, and BDMV folder, as well as on iOS devices. It outputs video at up to 1080p HD quality without loss of data and frame, and allows full preservation of all audio tracks, subs streams, chapter markers and videos, along with DTS5.1, you can enjoy fantastic home cinema entertainment. As the best universal media player in the world, Mac Blu-ray Player can play any format of movie, video, audio, music and photo. Since it newly upgraded, it can support Blu-ray on Apple mobile devices, iPhone, iPad, iPod touch via its technical breakthrough - Airx. Multi-language supported, SHD audiovisual quality, ultrafast speed, user-friendly interface, and easy-to-handle operation let Mac Blu-ray Player provide the extraordinary Blu-ray enjoyment to all users.



## **1.1 Main Features**

- The first Blu-ray player that can support both Mac & PC system
- Splendid Blu-ray/DVD enjoyment
- Outstanding universal performance and all media formats supported
- Support playback of Blu-ray or DVD movies in ISO image format
- Powerful High-Definition video player and hardware acceleration available
- DTS5.1 guarantees super high quality of output
- Support Blu-ray on iPhone/iPad/iPod touch
- Share movie or video information with friends anywhere and anytime

## **1.2 System Requirements**

#### Mac Blu-ray Player:

- Mac OS X 10.5+ to 10.10
- Intel Core2 Duo 2.4GHz processor or higher recommended
- 512 MB RAM or higher recommended
- 250 MB of free disk space.
- An internal or external Blu-ray drive
- USB≥ 2.0 or FireWire≥ 400
- Internet Connection

## **1.3 Support Equipments**

Mac: MacBook Air, MacBook Pro, iMac, Mac mini, Mac Pro (Mac OS 10.5-10.9)

#### Mobile devices:

- iPhone 3GS, 4, 4S, 5, 5S, 6, 6 Plus
- iPad 1, 2, 3, 4, mini, Air
- iTouch (iOS should be 3 or later)

## 1.4 Installing & Registering

#### 1.4.1. Installing Mac Blu-ray Player

- Step 1: Download Mac Blu-ray Player
- Step 2: Click and drag Blu-ray Player.app icon into the Applications folder.

*Step 3*: Now you can run the Blu-ray player software on your Mac and play a Blu-ray with it.

**Note**: A watermark will show when you play Blu-ray with the trial version. Once you buy and register the player, it will disappear.

#### 1.4.2. Registering Mac Blu-ray Player

Step 1: Download Mac Blu-ray Player

*Step 2*: After buying the Blu-ray Player software from the website, you will receive an email with a registration code in it.

*Step 3*: Run Mac Blu-ray Player on your Mac computer. Input your email address and the registration code into the boxes.

*Step 4*: Click on the "Register" button, and you will successfully register. Press "OK" button to continue to play Blu-ray movies on your Mac computer (Mac OS 10.5 - 10.10).

✓ Now you have successfully registered and can play a Blu-ray movie with it.

## 2. Using Mac Blu-ray Player



- a) Media Panel
- b) Open Buttons
- c) Playback Controls

## 2.1 Media Panel

É	Mac Blu-ray Player	File	Controls	Video	Audio	Tools	Window	Help
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#### 2.1.1 Mac Blu-ray Player: Preferences

	Mac Blu-ray Player	File	Controls	Video	Audio	Tools	Window	Help
00	About Mac Blu-ray P	100	-		🖸 Mac B	lu-ray Playe	er	
	Preferences		ж,					
	Services		•					
	Hide Mac Blu-ray Player Hide Others Show All		第H 、第H					Macgo
	Quit Mac Blu-ray Pla	yer	жQ	vla	сΒ	lu-	rav	Player
							, e.y	

Click to enter into the general panel, where you can set language, theme, full-screen control panel style, background, snapshot save path

000	1			Preferences		
Ŷ		Finn	0		*	
General	Playback	Video	Audio	Subtitle	Blu-ray	

1) Choose the language you want to display in the main interface.

#### Interface

Language	Arabic (Jordan)	÷
	Čeština	
Theme	Deutsch	
Theme:	English	
Theme:	Español	\$
Fullscreen	Français	
Fullscreen	Magyar	\$
	Armenian	
Main Screer	Italiano	
Seree.	日本語	
Show L	Polski	
	Português do Brasil	
Backgrour	Português	
	Русский	
	简体中文	
Snapshot	繁體中文	

#### 2) Choose where you would like to save the snapshots.

Snapshot		
Save Path:	/Users/zjmaket/Desktop	Choose

Click we to enter into playback panel, where you can make some settings before playback.



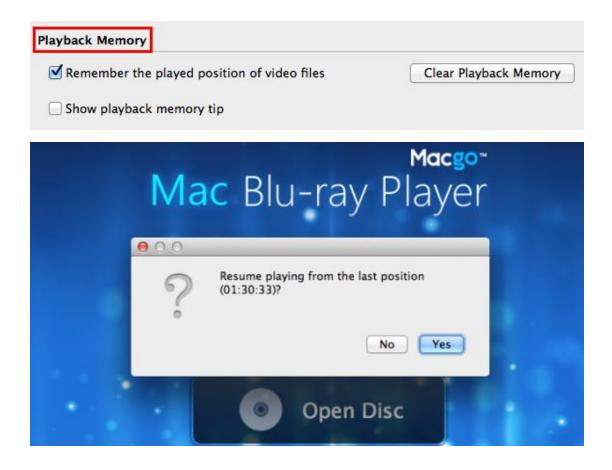
1) Under Behavior, if you tick the first option, the program will automatically run the disc when you insert one. Choose the second one means if you have already insert a disc, it will automatically run the disc playback once you launch this App.

Beha	vior
	Auto play when you insert disc Auto play existed disc when launch application
	Auto pause when play window is minimized Auto pause when playback completed
	Auto fullscreen when playback

2) Under Forward/Backward, you can adjust the time length through 🗊 when you want to Forward/Backward the video.The upward button will extend the step length and the downward button will shorten it.

Forward/Backy	ard	
Custom ste	p	_
Step Length:	30s	¢

3) Under Playback Memory, if you tick "remember the played position of video files", the program will auto play the video you played last time. If you choose the second one, when you run Mac Blu-ray Player, it will bring up a popup window that reminds you the position of the video you played last time. And if you don't want to be reminded, you can "Clear Playback Memory".



4) Under Miscellaneous, you can see "play/pause" on the screen if you tick the first item "Show OSD". Also you can choose "Enable volume adjustment by touchpad" if you need.

Miscellaneous			
Show OSD	T.		
Show track	control buttons	when playback	
🗹 Enable vol	ume adjustment	by touchpad	

Click to enter into video panel, where you can enable Deinterlace, set Aspect
 Ratio and choose Hardware Acceleration function.



1) If you have high standard about the video, you can tick "Enable Deinterlace" to improve the clarity.

Deinterlace	
Enable Deinterlace	
Deinterlace Mode: Auto	÷

#### 2) You can set the right aspect ratio here to fit your screen.

Aspect Ratio		
Custom Aspect Ratio:	1:3	

3) It can help to lower the CPU usage of your Mac, accelerating Blu-ray playback on Mac by ticking "Enable hardware acceleration".

#### Hardware Acceleration

Enable Hardware Acceleration

Click to enter into audio panel, where you can set audio output and effects here.

000				Preferences		
Ŷ		Fine	0		<b>*</b>	
General	<b>Playback</b>	Video	Audio	Subtitle	Blu-ray	

• You can tick "use S/PDIF when available" (pass through) function when you have own device to decode audio such as DTS HD / Master.

Audio Output		
Use S/PDIF when available		
Force detection of Dolby Surround:	Auto	

Click to enter into subtitle panel, where you can set subtitle display parameters and text subtitle settings.



#### • Here you can change subtitle font, size, color and align.

Subtitle	Display			
Font:	Hiragino Kaku Gothic StdN	\$ Size:	Normal	•
Color:	#ffffff	Align:	Center	•

Click to enter into Blu-ray panel, where you can choose playback mode, set some navigation parameters before Blu-ray playback.

000	)			🕑 Prefe	rences	
Ŷ		E	0			
General	Playback	Video	Audio	Subtitle	Blu-ray	

1) There are two playback modes: quick play mode and Blu-ray menu mode. You can change the playback mode here.

Play Mode	
✓ Quick Play Mode Blu-ray Menu Mode	\$
Blu-ray Menu Mode	

2) Under Navigation, you can select the first item "Show navigation panel before playback if available" if you want to see the simple menu before play the disc. Also you can uptick "Sort Titles" to see the whole movie include the special features:

# Navigation Show navigation panel before playback if available Show hidden tracks Sort titles

#### 2.1.2 File

You can open and close files in many ways here. You can open the file in the same window or in a new one; view recent files; eject disc; or close.

Kac Blu-ray Player	File Controls Video Audio	To	ols Window Help
00	Open File Open File in New Window	жо жn	Blu-ray Player
	Open Disc Open URL	HD HD	0
	Recent Files	►	
	Eject Disc	ЖE	
	Close	жw	

#### 2.1.3 Controls

Controls	Video	Audio	Tools	Window	Help	
Pause		Spac	e ac Blu	I-ray Player		
100 T 10	k.					
Forward	ď	~₩→				
H10561755231030	0.0.0.0	೫† ೫↓				
Synchro	nization	•	1000		Canal A	
Navigati	on Panel	ЖР				
Title Chapter		*		SERVI	CE	
Fullscree	en	ЖF	RAI	NÇAIS		
	Pause Stop Previous Next Forward Backwar Volume I Mute Synchroi Navigatio Title Chapter	Pause Stop Previous Next Forward Backward Volume Up Volume Down Mute Synchronization Navigation Panel Title	Pause     Space       Stop     Previous     # ←       Next     # ←       Forward     \C # ←       Backward     \C # ←       Volume Up     # ↑       Volume Down     # ↓       Mute     Synchronization       Navigation Panel     #P       Title     ▶	Pause     Space     ac Blu       Stop     Previous     第 ←       Next     第 →       Forward     ℃ 第 →       Backward     ℃ 第 ←       Volume Up     第 ↑       Volume Down     第 ↓       Mute     Synchronization       Navigation Panel     第 P       Title     ▶       Chapter     ▶	Pause       Space       ac Blu-ray Player         Stop       Previous       第 ←         Previous       第 ←          Next       第 →          Forward       \C 第 →          Backward       \C 第 ←          Volume Up       第 ↑          Volume Down       第 ↑          Mute           Synchronization           Navigation Panel       第 P         Title           Chapter	Pause       Space       ac Blu-ray Player         Stop       Previous       第 ←         Next       第 →       Forward       ∑ 第 →         Forward       ∑ 第 →       Backward       ∑ 第 →         Volume Up       第 ↑       Volume Down       第 ↓         Volume Down       第 ↓       Mute       NGLISH         Navigation Panel       第 P       Title       ►         Chapter       ►       CoseRVICE

Item	Hotkey	Description
Play	Space	Play media playback
Stop	Space	Pause media playback
Previous	Command+Left	Return to last chapter on the movie disc.
Next	Command+Right	Jumps to next chapter on the movie disc.
Forward	Shift+Command+Right	
Backward	Shift+Command+Left	
Volume Up	Command+Up	To manually adjust the volume, hover your mouse over this button and then use the
Volume Down	Command+Down	slider to increase or decrease the volume.
Mute		Click to mute the volume; click again to turn mute off.
Navigation Panel	Command+P	Visually display elapsed playback time. Click along the slider to jump to different moments in the movie. Click and drag the

		slider to use Instant Seek to quickly browse
		and find specific scenes within your movie.
Title		Select the title to play.
Chapter		Select the chapter to play.
Fullscreen	Command+F	Stop playback of media.

#### 2.1.4 Video

Mac Blu-ray Player File Controls	Video Audio Tools Window Help
	Half Size#1PlayerNormal Size#2Double Size#3Fit to Screen#4
	Aspect Ratio
	Video Track Subtitle Track

Item	Hotkey	Description
Half size	Command+1	
Normal size	Command+2	Set the screen size for media
Double size	Command+3	playback.
Fit to screen	Command+4	
Aspect Potio		Set the aspect ratio of the
Aspect Ratio		screen
Deinterlace		Select the degree of
Deinterlace		deinterlace.
Video Track		Set the video track for media
		playback.
Subtitle Track		Select subtitle track for
Sublitle Irack		media playback.

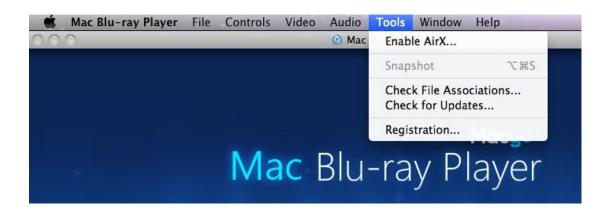
#### 2.1.5 Audio

> Audio track and channel can be selected here and you can choose audio device as well.

Kac Blu-ray Player File Controls Vi	leo Audio Tools Window Help
	Audio Track  Audio Channel
	Audio Device

#### **2.1.6 Tools**

In this chapter, you can enable AirX, Snap the screen (or press Shift+Command+S simultaneously), check file associations or updates, and make registration.



1) You can set Mac Blu-ray player to your default player by clicking "Check file associations"

Mac Blu-ray Player	File	Controls	Video	Audio	Tools	Window	Help	
•				0	Enab	ole AirX		
				24 316.5	Snap	oshot	τ <del></del> #S	
					Chec	ck File Assoc	ciations	
					Chec	ck for Updat	es	
					Regi	stration		з
	a					4		

#### 2) Then it will come up with a pop up window:

	to be associated:	1	
Format	Content	Description	Tag
🔻 😑 🛛 File Associ	a		
🔻 🗹 Video			
SGPI	public.3gpp	3GPP movie	.3gp, .3gpp, .sdv, '3
SGPI	2 public.3gpp2	3GPP2 movie	.3g2, .3gp2, '3gp2',
🗹 ASF	com.microsoft.adva	Microsoft Advanced	.asf, 'ASF_', video/x
🗹 ASX	com.microsoft.adva	Advanced Stream R	.asx, 'ASX_', video/x
🗹 AVI	public.avi	AVI movie	.avi, .vfw, 'VfW ', 'Vf
🗹 DV	public.dv-movie	DV movie	.dv, .dif, 'dvc!', vide
🗹 DivX	com.macblurayplay	DivX video	.divx
🗹 Flasi	com.adobe.flash.vid	Flash video	.flv, .f4v, .f4p, .f4a,

**3)** You can choose some files' format which you want to play with Macgo Blu-ray player, then click "Make Mac Blu-ray player my default player".



4) Also you can click "check for updates" to check and update to the latest version.

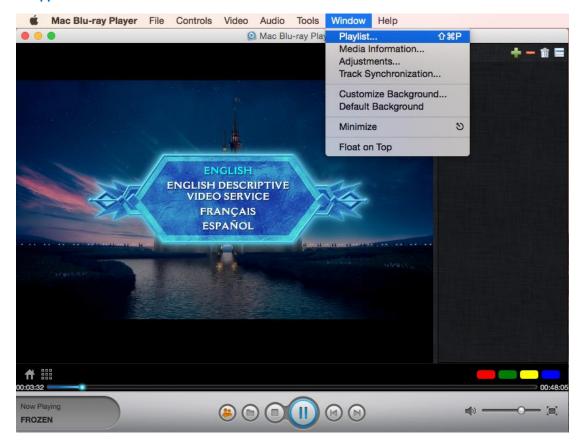
<b>É Mac Blu-ray Player</b> File Controls Video	Audio	Tools Windo	w Help	
● ● ●	0	Enable AirX.		
	40 800	Snapshot	7.3	S S
			ssociations	
		Check for U	pdates	
	1 20	Registration		
	2			
A new version of Ma available!	ıc Blu-	ray Player		is
Auto Update Re	emind N	Me Later	Install U	pdate

#### 2.1.7 Window

In this chapter, you can click to show playlist ( or press Shift+Command+P ) and click again to hide it; make adjustments of brightness, saturation, contrast, gamma and hue; customize or default background; or minimize the playback window.

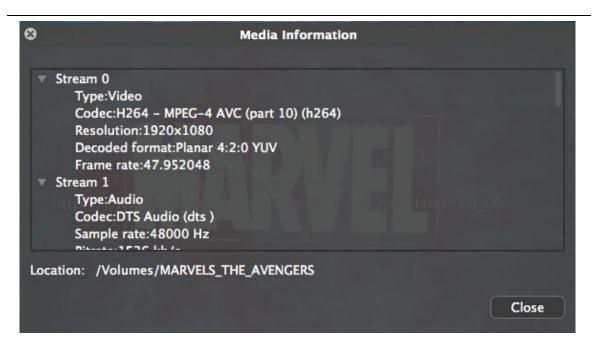
Ű.	Mac Blu-ray Player	File	Controls	Video	Audio	Tools	Window	Help		
	•			C	Mac Blu	I-ray Play	Playlist.	1	A#5	
							Adjustn	nformation nents ynchronization		+ - 🕯 🚍
								nize Background. Background		
							Minimiz	e	গ	
			100			19	Float or	n Top		

1) If you want to hide the panel on the right of the screen, please just click "Playlist", the panel will disappear.

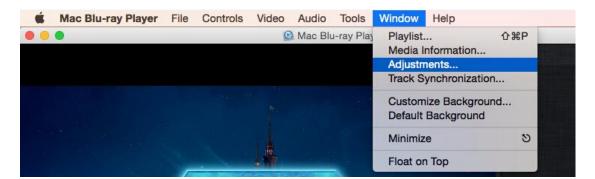


2) Here you can check the media information of the disc you play.

É	Mac Blu-ray Player	File	Controls	Video	Audio	Tools	Window	Help	
0	•			0	Mac Blu	-ray Play	Playlist.		ΰжР
							Media II	nformation	1
							Adjustm	ients	
							Track S	ynchroniza	ation
								ize Backg Backgroui	
							Minimiz		গ
							Float on	Тор	



3) Here you can set the brightness, saturation, contrast, gamma and hue under adjustments.



•		Adjustments		
		Video Tuner		
Brightness:	* —		*	
Saturation:				
Contrast	• ==		•	
Gamma:	-			
Hue:		0		
100 million 10				
			Reset	
Always apply the	e settings			

#### 2.1.8 Help

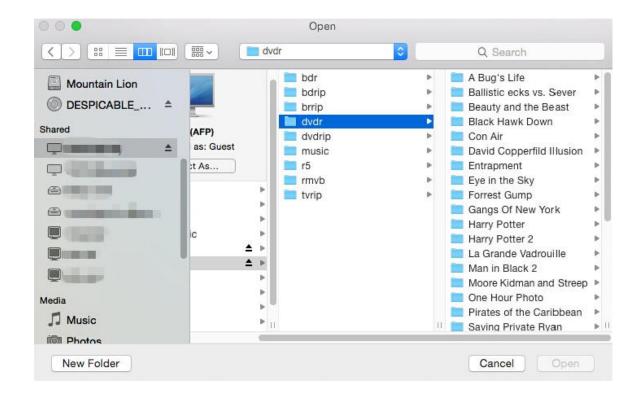
Controls	Video	Audio	Tools	Window	Help				
			0	Mac Blu-ra		Search	1	0	
				1.21		Mac Blu-	ray Player Help		
		**		npling Mode ampling Mode					
						Complete	ely Quit Mode		

- 1) If you have any question about the software or its playback, you can search for it by clicking Mac Blu-ray Player help.
- 2) If you meet the "fail to open/play" error, please tick the debug mode then send the log file to us.
- 3) If you meet disc decode problem, please tick the Disc sampling mode, and movie sampling mode, and then send the produced file to us.
- 4) If the playback is unsmooth, please tick the performance test and then sent the screenshot about the device I/O speed rate to us.

### 2.2 Open Buttons



- 1. How to watch a Blu-ray file with Mac Blu-ray Player?
- > Download and install Mac Blu-ray Player on your Mac.
- > Click on "Open File" and then select the video file you want to start playing.



Wait for a bit, and the file will be played for you directly. You can make some adjustments on the main menu, or you can directly choose "Play" and enjoy your movie time.



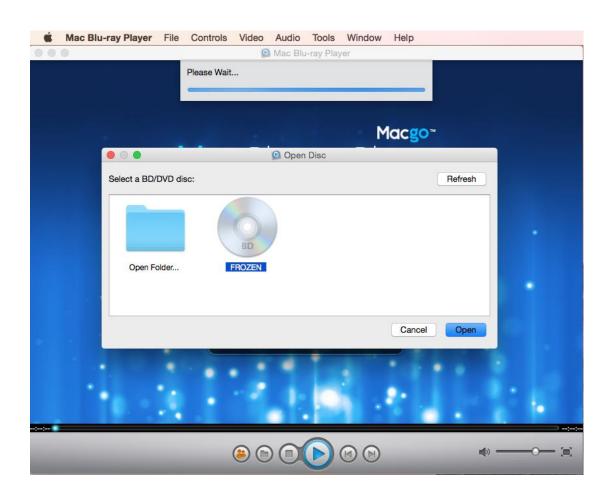
#### 2. How to watch a Blu-ray disc with Mac Blu-ray Player?

Connect the Blu-ray drive. You can buy one in store or from Amazon online. The USB of the driver should be above 2.0. Then connect the drive to a Mac via a USB connection.



> Download and install Mac Blu-ray Player on your Mac.

- Insert your BD into the Blu-ray drive.
- Click on "Open Disc".
- Wait for a minute for the program to get started. In the next popup window, click on the disc you have inserted.



> You can set up the playback on the menu according to your preferences, and then enjoy your movie time.



## 2.3 Playback Controls



lcon	Button	Hotkey	Description
	Navigational slider		Visually display elapsed playback time. Click along the slider to jump to different moments in the movie. Click and drag the slider to use Instant Seek to quickly browse and find specific scenes within your movie.
	Play/Pause	Enter/ Space bar	Play and pause media playback.
	Stop	Space	Stop playback of media.

	Next	Ctrl+Right	Jump to next chapter on the movie disc.
	Previous	Ctrl+Left	Return to previous chapter on the movie disc.
W	Mute/Volume adjustment	Ctrl+Up Ctrl+Down	Click to mute the volume; click again to turn mute off. To manually adjust the volume, hover your mouse over this button and then use the slider to increase or decrease the volume.
	Full screen	Ctrl+F	Click to toggle full screen mode.
۲	share		Recommend the movie or share the movie's information or your review to your friends on Facebook or Twitter.

## 3. Frequently Asked Questions

## 3.1 Before purchase

#### How can I get the free version product?

Please just click on "Cancel" button when asked to register and you will get our free version. Mac Blu-ray Player is sold as "try-before-you-buy" software. Free version has watermark while playing Blu-Ray discs. This functional limitation will disappear after you purchase the software. Other file formats like MOV, MKV, AVI, FLV, WMV, MP4, MPEG, RMVB, MP3 are 'watermark free'. NO 30 days time limited, so you have enough time to verify the program's functionality.

#### What' your license policy?

The Key code/registration code of Macgo Blu-ray player software is lifetime. You don't have to purchase a new license for the future update.

#### How long will it take to get your fast support response?

We recommend you take the following steps to get your problems quickly solved:

- 1. First please make sure you are using the latest version of our software.
- 2. Then please check our help Center to see if you can find answers. If you have not found a proper answer or solution, please contact support with your problem. Please give us as much detailed information as you can.

Generally, we'll reply to you within 48 hours except for weekends or holidays due to the time difference. But in most cases you'll get our response in a few hours. Please do contact us again after 72 hours if you do not get a response from us.

## 3.2 Registration & Update

#### How do I register Mac Blu-ray Player?

You can do by the following steps:

- 1. Run Mac Blu-ray Player, a Registration dialogue will pop up.
- 2. Enter Email Address and Registration Code and click "Register".

When doing the registration, please make sure that there is no space on the left/right of you email/code. We recommend you copy/paste your email and code to the register-window.

#### Can I use the registration code on my different computers, such as I have two Macs/windows?

By our company regulation, one license could only be used on one single computer. Double systems or multiple users on one computer will be considered as different computers working. If you want to use on two more computers, please contact us at <u>support@macblurayplayer.com</u> and we will give you the purchasing link for the second.

#### How many times are there for Macgo registration code activation each year?

There are five times each year for Macgo registration code activation. If registration code activation is outnumbered, it will present a tip "Registration failed. Your registration code activation limit is reached." The registration code purchased from our website can only be used by the purchaser him/her self. Please do not leak or give the registration code to others.

#### I didn't receive any emails about the registration code after purchasing the software, where can I find it?

Usually our confirmation email with the registration code is sent by the third party after you purchasing the software. You can first have a check of your spam box and it may be blocked by your mailbox. If you still can't find it there, please provide your order number or purchasing email to contact us at <a href="mailto:support@macblurayplayer.com">support@macblurayplayer.com</a>.

## 3.3 Technical Help

#### > Why does Mac Blu-ray Player need internet connection sometimes?

Many users have such doubts that why Mac Blu-ray Player need to access into Internet during Blu-ray Disc decryption. We would like to say that this method is the best way to help all users saving decrypting time and optimizing our service.

Macgo International Limited has signed BD-ROM2 FLLA with Blu-ray Disc Association (BDA), the group of companies that dedicated to developing and promoting the Blu-ray Disc format, so our company can legally decrypt the Blu-ray Discs which have adopted AACS (Advanced Access Content System) to protect the digital content. We need the

internet connection to access our company server decrypting the Blu-ray discs. And One Blu-ray Disc only need one decrypting process. The users who have the same disc will not do decryption once again.

By the way, our company is working hard to get rid of the internet connection. You will see the updates in the future versions.

Do I need a blu-ray drive to connect to my Mac through USB? Do you have one work well with your player?

If you want to play blu-ray discs on Mac, then you need a blu-ray drive which can support blu-ray discs. If your blu-ray disc just ejected by your Mac, then it is highly possible that your drive doesn't support blu-ray discs. Go to buy the <u>blu-ray drive</u> works perfectly with our software.

#### Why your player just play a part of the movie? Not the extras?

Now we have two playback modes on Mac version: quick play mode and Blu-ray menu mode:

Under quick play mode, you can do by the following steps to see the whole movie:

- 1. Mac Blu-ray Player> Preferences> Blu-ray, and then please un-tick "Sort Titles" and try it again.
- 2. Under Blu-ray menu mode, you can easily reach the disc menu to choose the special feature to play.

You can change the play mode under Mac Blu-ray player> preference> Blu-ray> play mode.

#### Why is the Blu-ray films playback unsmooth?

Please send our support team some error screenshots and the "Device I/O speed rate" by the following steps:

- 1. Run Mac Blu-ray Player, and tick the "Performance Test" under the "Help" menu.
- 2. Play the Blu-ray film and wait processing for a couple seconds.

3. Then the "Performance Test" dialogue will pop up, which shows the "Device I/O speed rate".

4. Snapshot the dialogue and send it to support@macblurayplayer.com.

#### What do I do when it pops up the message "fail to open/play the disc"?

Please send the support team a log file by the following steps:

- 1. Run Mac Bluray Player, tick 'Debug mode' from Help menu.
- 2. Play the disc/file.
- 3. Wait a moment; a log file will be created on your Desktop.
- 4. You will find the log file, please send it to <a href="mailto:support@macblurayplayer.com">support@macblurayplayer.com</a>.

#### How to remove the playlist on the right of the screen?

You can do the below steps to remove the panel:

Mac Blu-ray player> window> click Playlist, the panel will disappear.

## 3.4 Payment

#### What is your Refund Policy?

Mac Blu-ray Player Software is provided as trial version for downloading directly from our Website. By using this 'try-before-you-buy' version, you can make sure that it is compatible with your computer systems and satisfy all of your requirements before purchasing the full version.

All sales are final. Once the registration details and download instructions are issued, they cannot be cancelled. Exceptions to the refund policy are handled on a case-by-case basis and only granted when emergency or extenuating circumstances exist. For more detailed information, please visit: <u>http://www.macblurayplayer.com/refund-policy.htm</u>